



Sandler O'Neill Partners June 2, 2022

Forward looking statements

This presentation contains certain forward-looking statements that are included pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Such information involves risks and uncertainties that could result in the Company's actual results differing from those projected in the forwardlooking statements. Factors that could cause actual results to differ from those discussed in such forwardlooking statements include, but are not limited to those set forth in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2021 under "ITEM 1A Risk Factors" and the following: (1) general economic conditions, especially in the communities and markets in which we conduct our business; (2) the uncertainties on the Company's business, results of operations and financial condition, caused by the COVID-19 pandemic, which will depend on several factors, including the scope and duration of the pandemic, its continued influence on financial markets, the effectiveness of the Company's work from home arrangements and staffing levels in operational facilities, the impact of market participants on which the Company relies and actions taken by governmental authorities and other third parties in response to the pandemic; (3) credit risk, including risk that negative credit quality trends may lead to a deterioration of asset quality, risk that our allowance for loan losses may not be sufficient to absorb actual losses in our loan portfolio, and risk from concentrations in our loan portfolio; (4) changes in the real estate market, including the value of collateral securing portions of our loan portfolio; (5) changes in the interest rate environment; (6) operational risk, including cybersecurity risk and risk of fraud, data processing system failures, and network breaches; (7) changes in technology and increased competition, including competition from non-bank financial institutions; (8) changes in consumer preferences, spending and borrowing habits, demand for our products and services, and customers' performance and creditworthiness; (9) difficulty growing loan and deposit balances; (10) our ability to effectively execute our business plan, including with respect to future acquisitions; (11) changes in regulations, laws, taxes, government policies, monetary policies and accounting policies affecting bank holding companies and their subsidiaries; (12) deterioration in the financial condition of the U.S. banking system may impact the valuations of investments the Company has made in the securities of other financial institutions; (13) regulatory enforcement actions and adverse legal actions; (14) difficulty attracting and retaining key employees; (15) other economic, competitive, technological, operational, governmental, regulatory, and market factors affecting our operations. Forward-looking statements made herein reflect management's expectations as of the date such statements are made. Such information is provided to assist stockholders and potential investors in understanding current and anticipated financial operations of the Company and is included pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. The Company undertakes no obligation to update any forward-looking statement to reflect events or circumstances that arise after the date such statements are made.

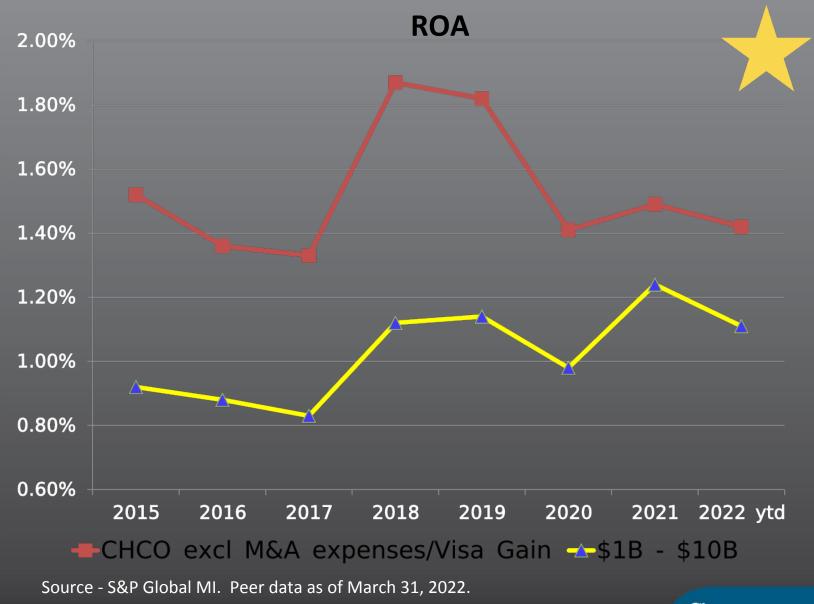


Snapshot

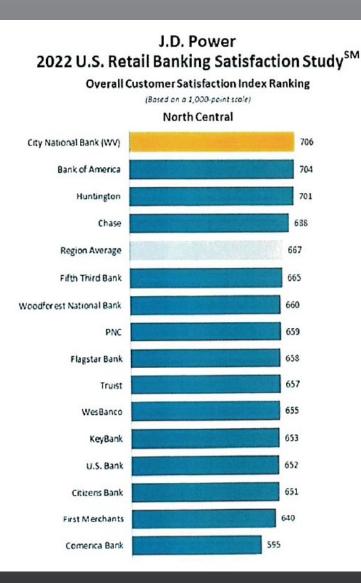
- Total Assets \$6 billion
 Branches 94
- FTE 897
 Market Cap \$1.2 billion
- Markets: Stable, Slow growing, & <u>less</u>
 <u>competitive</u>
- Business Lines: Retail, Commercial, Investment Management
- Asset Quality: Demonstrated strong track record
- Performance: Long record as a high performer
 - Growth: Succeeding in slow-growth markets & expanding into new markets

 \bullet

performing bank



JD Power: Highest Customer Satisfaction North Central Region, 2018, 2019, 2020 and 2022





North Central Region: WV, KY, OH, IN & MI

2/1/05-2/1/22 CHCO VS UBSI, WSBC, TFC, AUB,HBAN, PEBO,FCF, STBA



City Holding Company

Challenges and Opportunities

Challenges

- Deposit Customers: Already high market share in slow-growth demographic markets
- Geographic markets are somewhat "loan challenged"
- Prior years had ALLL recoveries and PPP loans
- Regulatory Environment reflects uninformed activism
- Opportunities
 - Interest Rate increases
 - Asset Quality
 - Competitor Behavior
 - Acquisition Strategy

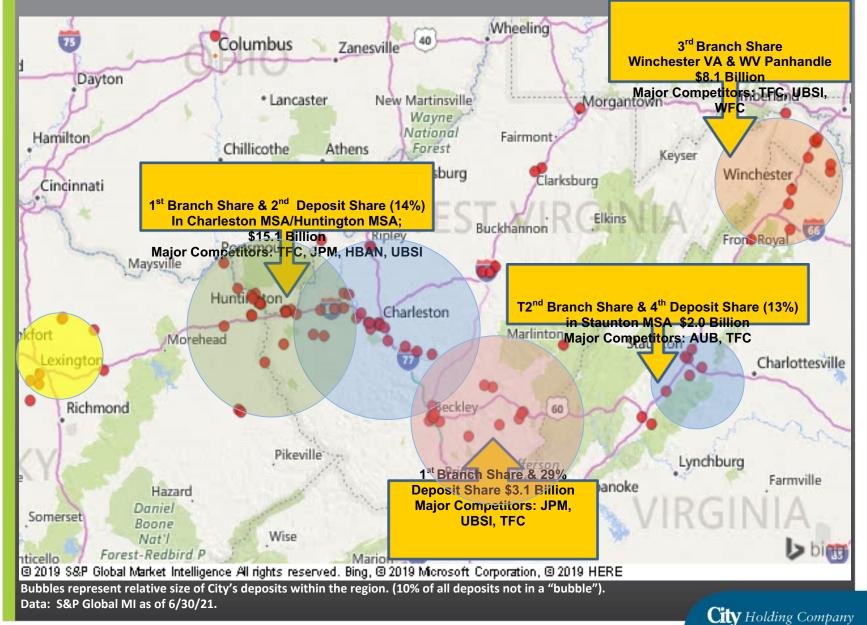


Deposit Franchise mostly in slow-growth WV and E. KY





City National Deposit Markets



DEPOSIT FRANCHISE One key to City's enviable success



\$10,200**

\$34,700

- 94 Branches Top 100 Banks
- Average Deposits per Branch \$53 MM
- Average Households per Branch 2,000
- Average DDA Balance
- Average Business DDA

** - National Average of \$12,800 (based upon 2016 Federal Reserve Survey of Consumer Finance inflated 5% to estimate 2022 averages)



City's biggest markets have strong distribution, large share, and high profitability

Market	Dopulation	Deposits		Propohoo	Branch	
Market					Share	Rank
Charleston/Huntington/ Ashland MSA	611,000	\$2,129	14%	36	19%	1 st
Beckley/Lewisburg WV	162,000	\$913	29%	16	26%	1st
Winchester/ Martinsburg	397,000	\$552	7%	12	11%	3 rd
Valley Region	160,000	\$316	11%	8	15%	1 st
Lexington KY Region	430,000	\$296	2%	6	4%	10 th

Note: Green highlight indicates market expansion as a result of acquisitions. Data: S&P Global MI – regions modified slightly to fit City's branch distribution



Market Demographics

Newer markets have high population growth and higher incomes

Market	Population	Projected Population Change 2020-2025	Median Household Income	Projected Change in HHLD Income 2020-2025
Charleston/Huntington/ Ashland MSA	611,000	(2.3%)	\$46,000	4.5%
Beckley/Lewisburg	162,000	(2.9%)	\$42,000	3.8%
Winchester/Martinsburg	397,000	4.1%	\$68,000	8.6%
Staunton-Waynesboro	160,000	2.6%	\$51,000	8.2%
Lexington KY Region	430,000	3.7%	\$55,000	9.4%
National Averages		3.3%	\$66,000	9.9%

Note: Green highlight indicates market expansion as a result of acquisitions. Data: S&P Global MI



Strength Depends on Branch Distribution

Market	Deposits (\$mm)	Deposit Share	Branches	Branch Share	House- Hold Share
Charleston, WV	\$807	14.0%	13	28.3%	40.3%
Huntington, WV	499	12.5%	10	16.4%	27.9%
Ashland, KY	566	23.3%	12	22.6%	41.5%
Beckley, WV	530	24.0%	9	28.1%	32.4%
Lewisburg, WV	323	37.8%	7	35.0%	71.4%
Staunton, VA	292	11.6%	8	15.7%	13.0%
Martinsburg, WV	319	12.9%	7	20.6%	23.3%

Data as of 6/30/21.





olding Company

Internal DDA Growth

		Net Growth in DDA
		Accounts
2016	28,650	2,820
2018	30,400	4,310
2020	*30,360	*6,740
2021	32,800	8,860

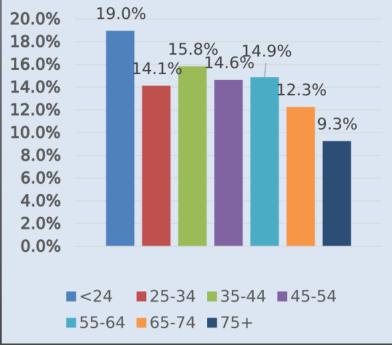
Household Growth = 2.5% U.S. Population Growth: 0.6%

*Note: City's lobbies were open by appointment only for 6 months in 2020 due to COVID-19

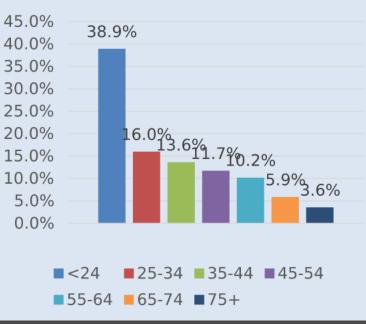


Age Distribution of Customer Base 2021

All City Customers

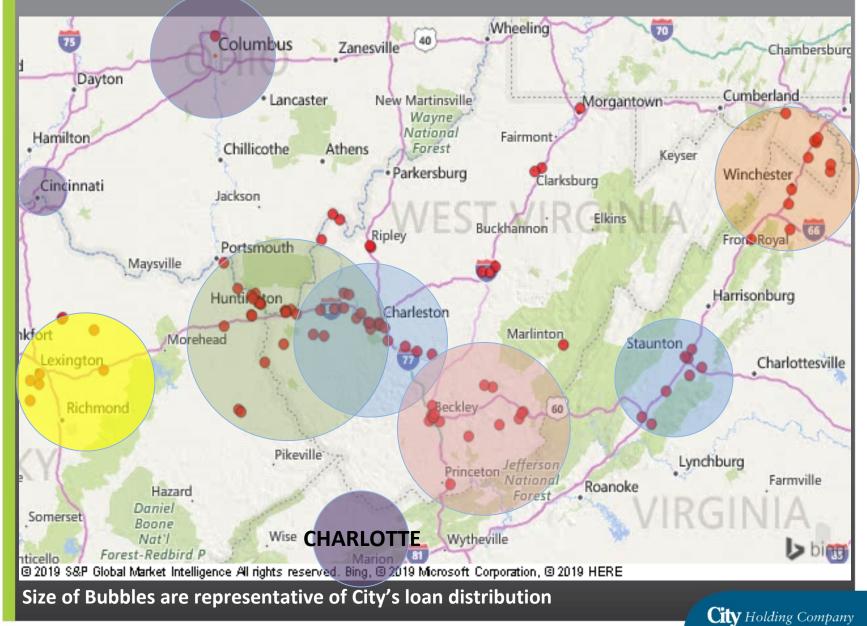


New City Customers 2021





City National Loan Markets



Diversified Commercial Loan Portfolio

Key Loan Markets	Percent of Commercial Portfolio
West Virginia & Eastern Kentucky – <i>dating to 1870</i>	54%
Virginia/Eastern Panhandle Markets – acquired 2012/13	15%
Lexington, KY – acquired 2015	16%
Columbus, OH & Pittsburgh PA	14%



Provision and PPP Loans

- Provision/Recoveries
 - 2020 \$10.7 million Provision
 - 2021 \$3.2 million RECOVERY
 - 2022 ytd \$0.8 million RECOVERY

(associated with real estate loan recovery from acquisition)

• PPP Revenue

- 2020 \$1.6 million
- 2021 \$4.0 million
- 2022 ytd \$0.4 million





Overdraft Facts

Regulation E

- 24% of City customers have "OPTED IN". (61% paid no overdraft fees in 2019. (They "Opt-In" to protect against the possible emergency needs)
- 13% of new DDA customers "OPTED IN" in 2019
- More existing customers "OPT-IN" than "OPT-OUT"
- Overdrafts occur due to:
 - Debit Card 50% (20% recurring)
 - ATM 8%
 - **Check 13%**
 - ACH 27%



Overdraft Mitigation at City

Communication

- Daily letters go to every customer who incurs an overdraft of insufficient fund charge.
- Quarterly letters are sent by 94 branch managers to every customer experiencing more than 6 OD's of NSF's in the last quarter offering assistance.
- Monthly statements reflect year-to-date fees paid.

Product Features

Free automated transfers between



2022 Opportunity: Rising Rates?

Estimated Increase or Decrease in Net Income between 1-12 months

+5.5%

+400 Bp +7.8%

- +300 Bp +9.7%
- +200 Bp +9.0%

+100 Bp

- Rate risk shown relative to Projected NI / EPS for 2022
- Model assumes that deposit rates rise, and that deposit mix changes as rates rise
- Model understates the opportunity if market rates increase and deposit rates do not increase or deposits are stickier than expected

Variable Priced Assets as of 3/31/2022

- Home Equity Loans tied to Prime
- Commercial Loans tied to Prime/LIBOR
 M
- Variable Rate Investments
 M
- Off-Balance Sheet Hedge tied to Fed Funds \$150 M
- <u>Cash at Fed Reserve tied to Fed Funds</u>
 <u>\$540 M</u>
- Total

\$1.9 B



\$180 M

\$970

\$ 55

Asset Quality: At Historic Highs

- Non-Performing Assets (18bp)
 - Lowest in 20+ yrs
- Past-Due Loans (19bp)
 - Lowest in 20+ years
- OREO (1.1MM)
 - Lowest in 15+ years
- Net Consumer Loan Charge-offs
 - Lowest in 15+ years

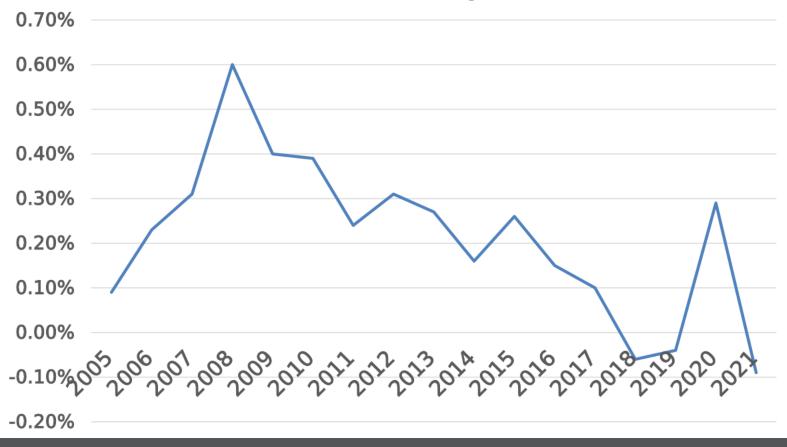
Average Provision Expense 2005-2021 21bp



Net Charge-off Details: 2012-2021 \$8,000 \$7,000 \$6,000 \$5,000 \$4,000 \$3,000 \$2,000 \$1,000 \$0 2012 2013 2014 2015 2016 2017 2<mark>01</mark>8 2019 2020 2021 2022 YTD ■ Commercial ■ Retail ■ NSF related



Provision Expense





Analyst Expectations

				2022 Analyst 2023 Analyst		
Net Int Income	\$154.6 MM	\$155.6MM	\$37.9MM	\$160.3MM	\$173.1MM	
Provision/ (Recovery)	\$10.7 MM	\$(3.2) MM	\$(0.8)MM	\$3.0MM	\$6.2MM	
Non-Int Income	\$82.7 MM (\$64.8 MM w/o Visa Sale)	\$69.6MM	\$17.4MM	\$70.4MM	\$70.4MM	
Non-Int Expense	\$115.3 MM	\$117.2 MM	\$29.5MM	\$121.5MM	\$126.2MM	
ΡΤΡΡ	\$122.0 MM (\$104.2 w/o Visa)	\$108.0MM	\$25.8MM	\$109.3MM	\$117.3MM	
Tax Rate	19.5%	20.8%	19.7%	21.2%	21.5%	
Net Income	\$89.6 MM	\$88.1 MM	\$21.3MM	\$83.8MM	\$87.2MM	

Market Disruptions Provide Strong Growth Opportunities

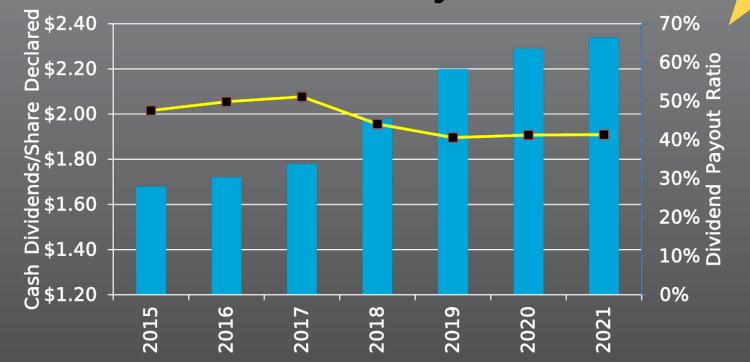
• Market: St. Albans WV



- In 2017, there were 4 banks with branches in this market
- In 2018 one closed
- In 2020 another closed

Capital Management: A Long-term Core

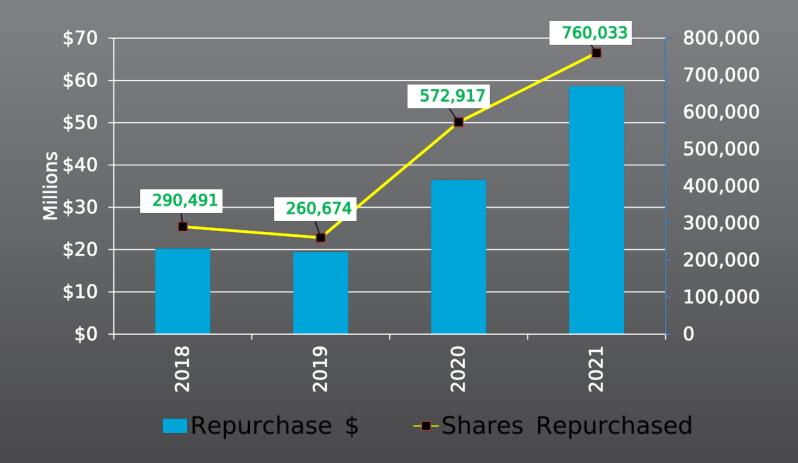
Cash Dividence Cash Dividend Payout Ratio



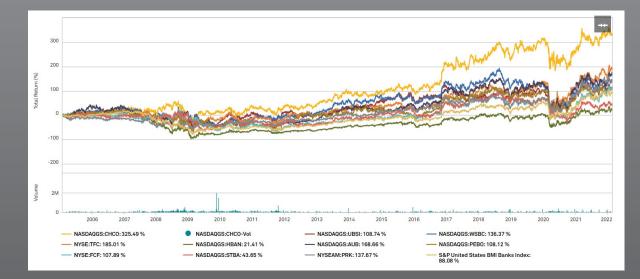
Dividends/Share ---Dividend Payout Ratio

City Holding Company

Share Activity: City's strong capital and high profitability have allowed aggressive share repurchases



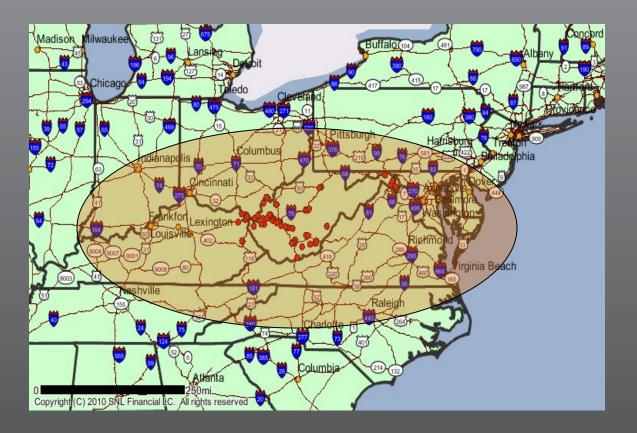
Buy banks that make shareholders richer, not the CEO.



City's exceptional performance is due to:

- HAVING A deep and profitable retail banking franchise
- NOT unnecessarily DILUTING that franchise
- Remaining a community bank focused on:
 - Exceptional customer service (proven, not merely said!)
 - Community Engagement
 - Maintaining a solid internal culture

Acquisition territory:



Small Community Banks may struggle with lower net interest income, asset quality challenges, lack of scale, and limited liquidity for their stock. Underperforming small banks may be interested in joining a stronger partner rather than to continue to perform poorly. City is well positioned to acquire select franchises.

Model

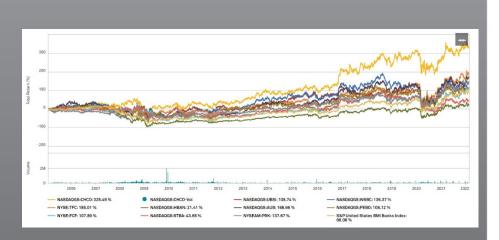
Incredible Core Banking Franchise Well Managed (Expenses, Asset Quality, Etc.)

Disciplined Growth Strategy focused on reholders, customers and Service Way

Highly Profitable

Allows Strong Dividends & Accretive Sharemenny

Highly Valued?



- Proven Conservative Lender
- <u>Exceptionally</u> Strong Retail Franchise
- Acquisitions are Accretive and Strategic
- Profits are Strong and Stable
 - In low interest rate environments, fee income and efficiency matter: City is exceptional at both



CHCO represents excellent value and stability

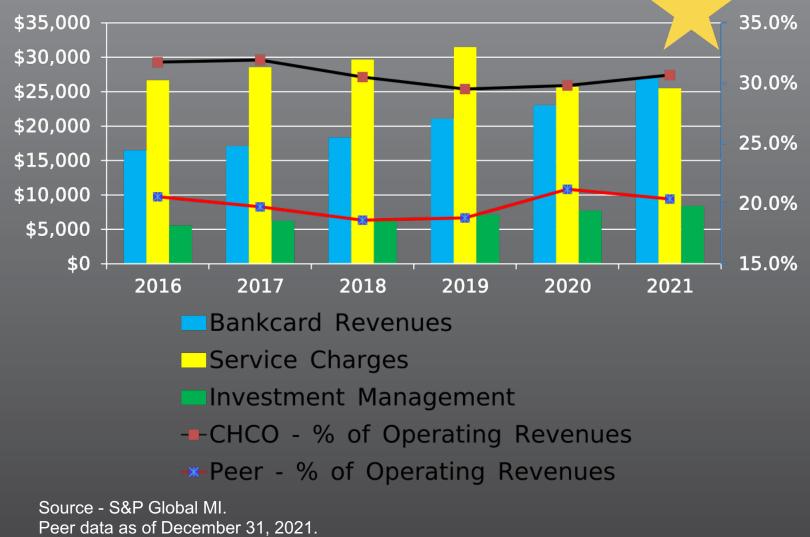
- **Pricing Metrics***:
 - Price to Book 195%
 - Price to Tangible Book 240%
 - Price to 2022 Projected Earnings**

14.7x

- Dividend Yield 2.89%
- Div Payout Ratio** 43%
- Tangible Capital/Tangible Assets *** 8.75%
- Institutional Ownership 66%
- Average Daily Volume \$6.5mil
- * Based on Price of \$82.09 (5/31/2022)
- ** Based on average of 5 analysts covering CHCO estimate of \$5.57 for 2022 (as of **City** Holding Company

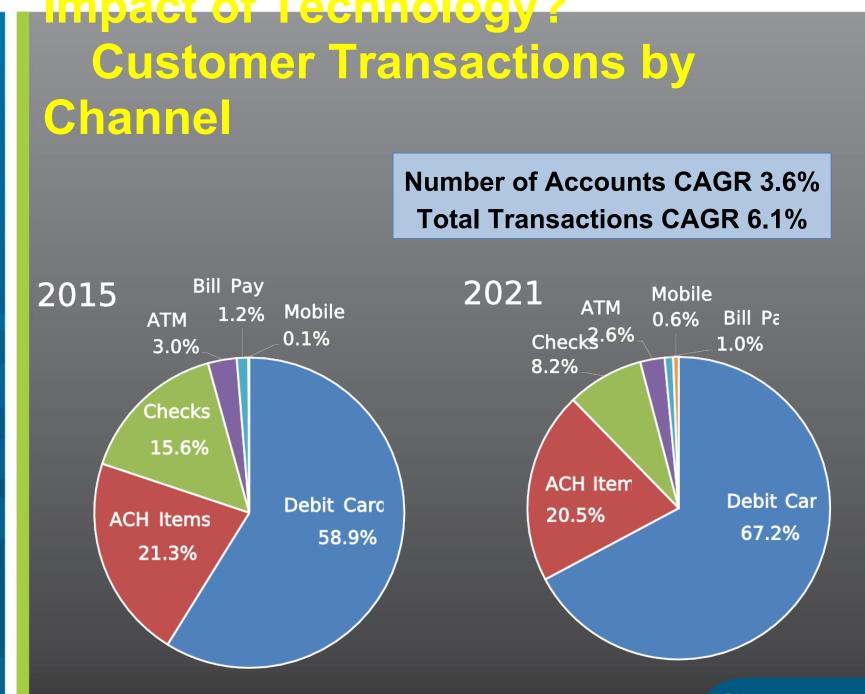
Questions?

Non-interest income is branch driven (and in turn driven by franchise depth):



Sample of reporting publicly traded banks and thrifts with assets between \$1 and \$10 billion for each period, excluding investment gains/(losses).





City Holding Company

low despite a large number of small branches 70% 65% 60% 55% 50% 45% 2016 2017 2018 2019 2020 2021 3/31/2022 YTD ---CHCO Data as calculated using S&P Global MI definition. Peer data as of March 31, 2021.



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